MS Exchange Email Consolidation Pilot

July 16, 2004

IT Council Refresher

- **30 Members**
- **8 Committees**
  - **Strategic Business and IT Services**
  - **IT Policies**
  - **Enterprise Architecture and Standards**
  - **Enterprise Applications**
  - **IT Security**
  - **Data Center Operations**
  - **IT Acquisitions**
  - **IT Human Resources**

Enterprise Applications Committee

- Financial Systems
- Human Resources
- Procurement
- Email

Through research conducted by the California Performance Review (CPR) it has been determined that:

"Experience in large organizations and other states support messaging consolidation as an appropriate strategy for improving security and management and reducing total costs of operations."

At the April 30, 2004 meeting of the California IT Council, the council adopted unanimously the following:

"The State CIO shall designate one or more agencies to assume responsibility for consolidated acquisition, technical and security management, and ongoing licensing of messaging systems for the Executive Branch subject to such conditions and oversight as the State CIO may require."

A Pilot is Born

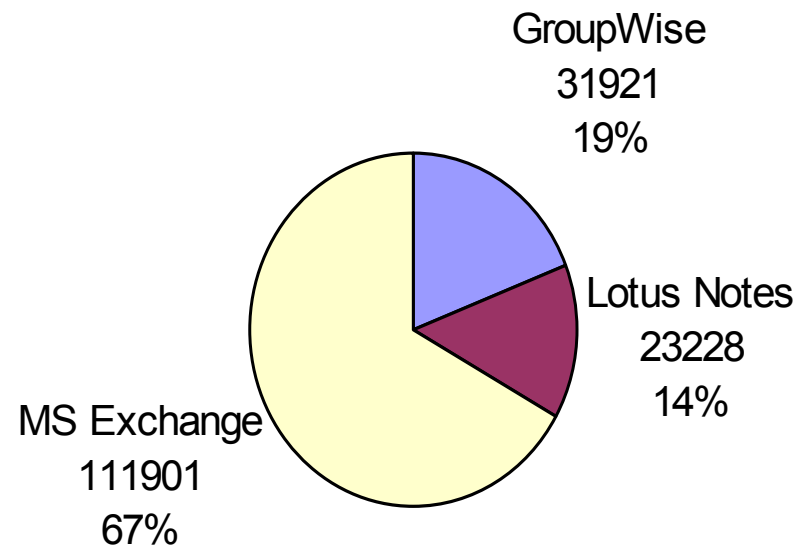|	
Project Charter Approved	*07/23/04*
Project Plan and Schedule Completed	*07/31/04*
MOUs Develop and Signed with Each Pilot Agency	*07/31/04*
Develop Evaluation Criteria	*07/31/04*
Technical Infrastructure Established	*08/15/04*
Migrate Current HHSDC Email Users	*09/01/04*
Migrate EDD, DGS, and ADP	*TBD by 08/15/04*
Infrastructure and Business Disposition of System	*TBD*
Business Plan and Financial Models	*11/01/04*
Pilot Evaluation and Close-out	*01/05/05*
Produce FSR for Main Project	*01/15/05*

MS Exchange Email Servers

219

Staff Managing MS Exchange Email

102

Number of Mailboxes

Pre-Pilot Work

HHSDC Infrastructure Build-Out
  Up to 20K mailbox seats
  Upgrade from Exchange 5.5 to 2003 platform
  Migration of existing 14K currently hosted seats

Product One

- Prove technically that we can consolidate and host disparate State Agency Email systems at the HHSDC based upon the MS Exchange platform.

- Pilot department systems currently vary in version, complexity, size, and quantity of locations.

- Includes three state organizations to the new infrastructure for a total of 5470 mailboxes.

Product Two

- Change Management Issues
  - Licensing Costs – Migration to a New Model
  - Service Levels and Variety of Offerings
  - Security
  - Funding Models
  - Return on Investment
  - Governance Model

Product Three

- Development of an FSR
  - Information gleaned from the pilot
  - Information gleaned from other sources for alternative models
  - Possible solution or additional pilots

Estimated Timeline and Project Component Relationships